



TEC TRAINING (GB) LTD  
**COMPANY POLICIES MANUAL**

## QUALITY POLICY


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### REVISION RECORD

Issue:	Date:	Comments:
1	Sept 2014	1st issue
2	Sept 2016	2 <sup>nd</sup> Issue no significant changes
3	Sept 2017	Annual Review
4	Sept 2018	Following annual review.
5	Sept 2019	internal audit
6	Sept 2020	Following annual review - changes in bold.
7	Sept 2021	Following annual review - changes in bold.
8	Sept 2022	Following annual review - changes in bold.
9	Sept 2023	Following annual review - changes in bold.
10	Sept 2024	Following annual review - changes in bold

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### APPROVAL AND AUTHORISATION

Prepared by		Reviewed and signed of by
David Eve HSQE Advisor		Anwar Gorji Managing Director
		



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It is the policy of Tec Training Ltd to provide its customers with a high-quality service and to meet contractual specifications and ISO9001:2015 requirements although do not hold accreditation. Where applicable, these services will conform to relevant National and International Standards defined above.

The corporate objective of the company is to achieve long-term profitability by providing the highest possible level of service to our customers. It is also the policy of the company to ensure that all services are executed throughout in a manner, which sets and maintains a level of quality and service consistent with the requirements and expectations of the customers at all levels of the company. The company will also strive to continually improve its services and processes to enhance customer satisfaction, and work with organisations, and customers to establish and maintain the highest quality standards.

The quality policy is measured and reviewed through the quality objectives which are set and reviewed by the Directors and Managers on a regular basis at Management Reviews. The implementation of the quality policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions, which enable the correct action to be implemented throughout the company. The Quality Manager acts as Manager Representative and is responsible for maintaining the implementation of the quality policy.

The Quality Assurance Manual and the Quality Assurance Procedures in an appropriate level of detail the policies, procedures and operating practices to be followed. It is mandatory that every member of staff must be familiar with the Quality Policy and the detailed procedures and practices which are applicable to their area of work within the company.

**We are committed to working with organisations and customers to establish and maintain the highest quality standards.**

A copy of this Quality Policy statement is issued to all employees of the company during their Induction.

The Quality Assurance Manual has the full support of the Management and, together with the supporting Quality Assurance Procedures ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the documented procedures in order to achieve a consistent approach to Quality Assurance.

Signed by,

A handwritten signature in black ink, appearing to be 'A. D.', is written over a horizontal line.



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Managing Director

Dated 30.09.24